

AGREEMENT BETWEEN

THE TOWN OF MERRIMACK, NEW HAMPSHIRE

AND

TEAMSTERS LOCAL 633 OF NEW HAMPSHIRE a/w THE
INTERNATIONAL BROTHERHOOD OF TEAMSTERS, CHAUFFEURS,
WAREHOUSEMEN, AND HELPERS OF AMERICA

MERRIMACK, NEW HAMPSHIRE DEPARTMENT OF PUBLIC WORKS

MID-MANAGEMENT EMPLOYEES

JULY 1, 2024 THROUGH JUNE 30, 2027

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PREAMBLE

The Town of Merrimack, New Hampshire, hereinafter referred to as the “Town,” and Teamsters Local 633 of New Hampshire a/w The International Brotherhood of Teamsters, Chauffeurs, Warehousemen and Helpers of America, hereinafter referred to as the “Union,” in order to promote orderly and peaceful relations between the Town and the bargaining unit employees and provide uninterrupted service in an efficient and effective manner, hereby agree as hereinafter set forth in this agreement. The parties to this agreement specifically agree that this preamble shall not be subject to any grievance and/or arbitration provisions set forth herein.

ARTICLE I RECOGNITION AND TRIAL PERIOD EMPLOYEES

The term “employee” as used in this agreement refers only to members of the bargaining unit. The Town hereby recognizes the Union as the exclusive bargaining representative for the following regular (full time) employees, pursuant to the provisions of New Hampshire RSA 273-A and Public Employees Labor Relations Board Case Number M-065 1 dated 31 October 1991, as modified by Case No. G-0126-3, Decision No. 2016-286, Decision No. 2020-250 and any future modifications, with respect to wages, hours, and other terms and conditions of employment:

Assistant Chief Operator
Assistant Maintenance Manager
Chief Operator
Chief Public Works Inspector (vice Constr. Services Supvr.)
Clerk Typist II/Dispatcher
Equipment Maintenance Foreman
Highway Superintendent
Highway Foreman
Industrial Waste Water Pretreatment Manager
Laboratory Manager
Maintenance Manager
Public Works Inspector (vice Constr. Services Foreman)
Secretary/Scale Operator
Secretary

Solid Waste Supervisor
Solid Waste Foreman
Stormwater Foreman

2. The following positions are excluded from the unit:

Director of Public Works
Assistant Director of Public Works for Wastewater
Deputy Director of Public Works
Operations Manager
Buildings and Grounds Maintenance Supervisor
Secretary to Director of Public Works
Sewer Inspector

3. a. All newly hired or appointed employees shall serve a trial period of six (6) continuous months from the date of hire. Upon the completion of six (6) months of service, a performance appraisal shall be completed and the employee shall either be granted regular employee status or the trial period may be extended by reason of questionable performance for up to an additional six (6) months (the total trial period shall not exceed one (1) year).
- b. Employees are entitled to membership in the bargaining unit after six (6) months of continuous service from the date of hire.
- c. Trial period employees, whether members of the bargaining unit or not, may be terminated without cause nor resort to the grievance procedure until they are awarded regular employee status.
- d. Nothing in this article shall be construed as preventing the Town from meeting with any individual or organization to hear views on any matters, except that as to matters so presented which are properly subject to collective bargaining negotiations and covered by this agreement, any changes shall be accomplished only through negotiations and agreement with the Union.

ARTICLE II NON - DISCRIMINATION

The Town and the Union agree not to discriminate against a member of the unit because of the individual's age, sex (including pregnancy), sexual orientation, gender identity, race, color, marital status, genetic information, physical or mental disability, religious creed, national origin, veteran status or any other characteristic protected by local, state or federal law, or membership or non-membership in the Union.

ARTICLE III MANAGEMENT RIGHTS

Except as specifically limited or abridged by the terms of this agreement, the management of the Public Works Department in all of its phases and details shall remain vested exclusively with the Town of Merrimack and its designated agents. The Town shall have jurisdiction, whether exercised or not, over all matters concerning the management and operations of said department, including the use of technology, the department's organizational structure and the selection, direction, and number of all personnel so as to continue public control of governmental functions as well as all rights retained by virtue of New Hampshire RSA 273-A. It is further specifically agreed that this article shall not be subject to any grievance or arbitration proceeding as hereinafter set forth.

ARTICLE IV INTERFERENCE WITH TOWN OPERATIONS AND LOCKOUTS PROHIBITED

1. Under no circumstances will the Union cause, encourage, sponsor or participate in any strike, work slowdown, sanctions, picketing or patrolling which in any way interferes with the operations of the Town; multiple resignations, any form of job action, withholding of any services or any curtailment of work or any restriction or interference with the operations of the Department of Public Works or the government of the Town of Merrimack during the term of this agreement. The Town will not lock out any employees during the term of this contract; however, this shall not be construed as denying the Town the right to lay off employees due to the economy or lack of work, nor denying the right to subcontract.
2. Should any employee or group of employees covered by this agreement engage in any activity prohibited by paragraph 1 above, the Union shall forthwith disavow any such

activity and shall take all reasonable means to induce such employee or group of employees to terminate such activity forthwith, including but not limited to, any and all disciplinary measures which may be taken pursuant to the Union's Constitution and By-Laws as from time to time amended.

ARTICLE V HOURS OF WORK, OVERTIME, AND EMERGENCY WORK

1. *Work Day and Work Week.*

The work day is defined as 12:01 a.m. until 12:00 midnight. The work week is defined as 12:01 a.m. Sunday until 12:00 midnight on the subsequent Saturday. The normal work schedule shall be forty hours of actual work per week at times required by the operational demands of the job.

2. *Overtime.*

a. All time actually worked outside of the regularly scheduled shift, when authorized in advance by the Director of Public Works or a designee, shall be compensated at the rate of one and one-half (1 1/2) times the employee's base hourly rate. For the purpose of overtime computation, paid holidays shall be counted as hours actually worked, but no other paid absences shall be counted. Overtime shall be assigned on a fair and equitable basis among all employees within a classification. Overtime performed without advance approval shall not be paid, unless emergency conditions requiring immediate action existed. Employees who work more than sixty hours in a work week shall be paid overtime at the rate of two times their base hourly rates for each hour worked beyond sixty. The following criteria shall be met to receive this rate:

- (1) All hours actually worked shall be included in the total. "Hours actually worked" shall include eight hours for each paid holiday.
- (2) Callbacks paid as three hours shall be counted as three hours.

b. The following classifications are exempt from the provisions of the Fair Labor Standards Act and shall not be eligible for overtime pay: Highway Superintendent, Industrial Waste Water Pretreatment Manager, Laboratory Manager, and Chief Public Works Inspector.

c. Emergency Work. It shall be the duty of all able-bodied employees to make themselves available during the course of emergencies. If an employee is called back to work during that employee's regularly scheduled vacation due to an emergency situation, then that employee shall be compensated at the rate of one and one-half (1 1/2) times that employee's regular hourly rate of pay for all hours of emergency work performed during that employee's vacation. Once that employee returns to a regular work schedule, then compensation for that employee shall be at that employee's regular hourly rate of pay.

d. Minimum Callback Pay. Employees covered by this agreement who have completed their normal work day, and who are called back for overtime work, shall be guaranteed a minimum of three (3) hours' work at the rate of time-and-one-half their regular rate of pay. It is the purpose and intent of this language to assure employees of at least three hours of pay for the inconvenience of having been recalled between their normal shifts, but not to pay employees separately for call-backs should they occur during the initial three-hour-minimum guarantee period.

e. Supervisors at the wastewater facility who are listed as members of this bargaining union and are eligible for overtime pay who are contacted by subordinates for assistance/support for work related matters during their unscheduled hours, shall be eligible for 1 hour of ("call up pay") at 1 1/2 times their regular pay. Subsequent requests for assistance that occur within the initial one hour window shall count towards that 1 hour of call up pay. Every subsequent request for assistance that occurs after the initial one hour shall be counted as a new request for assistance/support under the same conditions set forth for the initial 1 hour of call up pay. In the event that the supervisor needs to respond by going to the plant or by logging into the computer system to aid in correcting a problem then the 3 hour call back rule shall apply and the initial request for assistance shall be included as part of the 3 hour call back.

ARTICLE VI SENIORITY

1. Types of Seniority.

There shall be two types of seniority:

- a. Department seniority, which shall be determined by an employee's total time of continuous full-time employment in the Merrimack Public Works Department.
- b. Classification seniority, which shall be determined by an employee's continuous

length of full-time service in the specific classifications covered by this agreement.

- c. Trial period employees shall not be covered by this agreement until they have completed their trial period and have become regular (full time) employees, at which time their seniority shall be computed from their date of original hire.

2. Layoffs.

- a. No less than thirty (30) days before any layoffs are effected, with the exception of layoffs made necessary by some action of the Town Meeting, the town shall advise the union of the reasons and the anticipated scope of any layoffs. The town will confer with the union in good faith for the purpose of seeking alternative solutions to the contemplated layoffs. Should it become obvious to the town that no agreement is possible, then the layoffs may proceed.
- b. Should the town become able to fill a vacant position covered by this agreement, the position shall initially be offered to all former members of the bargaining unit who were laid off for budgetary reasons during the thirteen month period preceding the planned hiring date. These former employees shall form an applicant pool from which the position will be filled, subject to the conditions outlined elsewhere in this agreement.
- c. Recall notifications shall be by certified letter to the last known address of the former employee. Former employees who have not responded in writing within two weeks of the date of mailing of the recall notice shall be deemed to have abandoned all claim to hiring preference. The rehiring of recalled employees may be conditional upon the taking and passing of a standard entrance physical examination.
- d. Recalled and rehired members of the bargaining unit who have returned to duty within thirteen months of their layoff shall retain their seniority and any rights which inure to it. For the purpose of this section, the period of time of the layoff shall be considered to be "time worked" during the determination of departmental seniority or classification seniority.
- e. Layoffs of members of the bargaining unit within a classification shall occur to members of the unit with the least classification seniority first.
- f. A laid off member of the bargaining unit shall be deemed to have terminated on a

favorable basis, and shall be paid for all accrued vacation hours times that employee's base hourly wage, and for five-tenths (0.5) of the accrued sick leave hours times the base hourly wage. Employees recalled under the provisions above shall have the lost (unpaid 1/2) sick leave reinstated; provided that any employee accepting such reinstatement of forfeited sick leave, then separating from town employment for any reason during the next twelve months, shall not be permitted to receive cash for any of that reinstated accrued sick leave at the time of separation.

3. **Loss of Seniority.** An employee shall lose seniority and shall no longer be covered by the provisions of this Agreement for, but not limited to the following reasons:

- a. Discharge for just cause.
- b. Voluntary quit, resignation or retirement.
- c. Failure to respond to a notice of recall as specified.
- d. Remaining on layoff for more than twelve (12) months.
- e. Illness or injury resulting in inability to perform his/her work which lasts longer than twelve (12) months.
- f. Unauthorized absence of more than three days.
- g. Overstaying an authorized leave of absence.
- h. Giving a false reason for a leave of absence.

4. **Seniority list.** By July 15th of each year, the Town shall post two (2) seniority lists, a classification seniority list and a department seniority list which shall have an effective date of August 1st. The Union shall have fifteen (15) work days to raise any objections to said lists. Should any employee have an objection to said lists, said employee shall relay this information to the Director of Public Works. If no objections are raised within the fifteen (15) day period, the list shall stand approved.

5. **Job Posting**

- a. All permanent opportunities within the unit must be posted for one week and a copy of the posting sent to the union.
- b. Job posting shall include job specifications, rate of pay, job location (by division) and the shift.
- c. Current employees shall be given an opportunity to apply for all vacant and/or newly-created positions.

ARTICLE VII HOLIDAYS

1. The contractual holidays shall be observed in accordance with the official observance of the Town of Merrimack. In addition, Columbus Day shall also be considered a contractual holiday.
2. Holidays falling on a Saturday are celebrated on the preceding Friday; holidays occurring on a Sunday are observed on the subsequent Monday. Only Regular and Trial Period Employees are entitled to holidays or holiday pay; part-time and temporary employees do not receive paid absences.
3. All employees on holiday shall receive normal straight-time pay for a holiday. When employees are scheduled to work on a holiday, they will additionally receive time-and-one-half for the hours actually worked on that day.
4. Regular and trial period employees who are scheduled to observe a holiday with a paid day off, but are called in and required to work on that holiday, shall receive time and one-half (1 1/2) times their base hourly rates for the hours or quarter of hours actually worked, over and above the normal pay for the holiday. The three-hour minimum for callbacks applies in this case.
5. For the purposes of calculating overtime, a paid holiday shall be counted as “hours worked” toward a 40-hour total.

ARTICLE VIII VACATIONS

1. Annual vacation leave shall be provided to Regular Employee members of the bargaining unit and shall be figured from the Hire Date as follows:

	Accrual Weekly (Hours)	Accrual Maximum (Hours)
Less than 5 years	1.54	160
At least 5 years but less than 10	2.31	240
At least 10 years but less than 15	3.08	320
At least 15 years	3.85	400

2. Newly hired employees shall not be eligible for paid vacation leave during their trial period.
3. Eligible employees are encouraged to use all of their accrued vacation hours in each anniversary year. Employees shall be permitted to accrue an amount of hours equal to or less than twice their current annual vacation accrual as shown in the table in paragraph 1 above. Any amount in excess of the maximum permitted accrual balance, shall be forfeited.
4. The department head or a designee shall schedule vacations. Employees shall not take more than 80 consecutive hours of vacation without the department head's approval.
5. Employees with the greatest classification seniority shall be given preference in selecting the time they wish to take their vacations. The final determination for scheduling shall rest with the department head or a designee, and based upon the operational needs of the department with due consideration to seniority.
6. Vacation pay shall be calculated at the regular straight-time rate for the number of regular straight-time hours that the employee normally works.
7. In the event of termination, layoff, retirement, or death, employees or their beneficiaries shall be entitled to payment for all unused accrued vacation hours.
8. Accrued vacation leave balances of salaried/exempt employees will be charged only for full day absences.

ARTICLE IX DUES DEDUCTIONS - CREDIT UNION D.R.I.V.E.

1. The Town agrees to deduct dues for Teamsters Local #633 of New Hampshire from the wages of bargaining unit employees if said employees individually and voluntarily authorize such deduction to the Town in writing. Deductions shall be made in such a manner so as to allow remittance to the Union on a monthly basis, but in no event later than the twentieth of each month and sent monthly to the Secretary-Treasurer of Local #633. The Union shall certify its dues rates to the Town in writing, and shall keep the Town informed of the correct mailing address for the Secretary-Treasurer.
2. No payroll deductions shall be made if an employee has no pay due on a payday, or if the amount of the pay is smaller than the amount of the deduction. In no case shall the Town be responsible for the collection of fines and/or Union assessments beyond the regular membership dues.
3. Employees who wish to submit voluntary payroll deduction forms to the Town for contributions to a credit union or for D.R.I.V.E. may do so.
4. Employees may cancel any and all payroll deductions upon seven days written notice to the Town, except that dues deductions to Teamsters Local #633 may only be canceled during the sixty-day period immediately preceding the expiration date of this agreement.

ARTICLE X GRIEVANCE PROCEDURE

1. For the purpose of this contract, a grievance is defined as a written dispute, claim, or complaint which arises under and during the term of this agreement and which is filed and signed by either any employee in the bargaining unit or by the Union specifying the names of the unit members involved, the date(s) of the alleged offense(s), and the specific contract provision(s) alleged to have been violated. Grievances are limited to matters of interpretation or application of specific provisions of this agreement and must set forth the date of the alleged offense and the nature of the grievance, including the contract provision involved. Those complaints filed without following the above instructions shall be dismissed and not classified as legitimate grievances under this agreement. Similarly, grievances that are not filed within the time frames set forth herein shall be deemed waived by the employee.
2. Procedure. Whenever an employee in the bargaining unit has a grievance as defined above, the following procedure shall be utilized or such grievance shall be deemed

waived:

- a. Step One. The employee involved and the Shop Steward shall file the grievance in writing with the Director of Public Works within ten work days from the date of the event which gives rise to the alleged grievance. The Director of Public Works, or designee, shall issue a ruling or schedule a hearing within ten (10) working days after receiving the grievance. A hearing, if held, will be within twenty (20) working days after receiving the grievance. If a hearing is held, a ruling will be issued within ten (10) working days after the date of the hearing.
 - b. Step Two. If the grievant is dissatisfied with the ruling of the Director of Public Works or his designee, or if no response was received within ten (10) working days after the grievance was filed with the department director, the Union may file the grievance with the Town Manager within ten (10) working days after the department head's ruling or lack thereof. The Town manager or a designee shall issue a ruling or schedule a hearing within ten (10) working days after receiving the grievance. A hearing, if held, will be within thirty working days after the Town Manager's receipt of the grievance. If a hearing is held, a ruling will be issued within ten (10) working days after the date of the hearing.
 - c. Any mutually satisfactory disposition reached as a result of any of the above actions shall be final and binding upon the parties as to the dispute, and the Town, the Union, and the grievant shall thereafter comply in all respects with the results of such disposition.
3. Arbitration. Any grievance which could not be settled within the foregoing sections of this article may be submitted by the Union to arbitration as follows:
- a. If the Union is not satisfied with the Town's disposition of the grievance, or if the Town Manager's response was not rendered within the specified time, the Union, within fourteen calendar days after the completion of Step Two, may submit in writing a request to the American Arbitration Association (AAA) to appoint an arbitrator to resolve said grievance in accordance with the rules and regulations of the AAA. Failure to submit within this time period shall be deemed abandonment of the grievance and no further action shall be taken with respect to this grievance.
 - b. The arbitrator shall not have the power to add to, ignore, or modify any of the terms or conditions of this agreement, nor shall the arbitrator have the power to

hold hearings for more than one grievance; that is, multiple grievances before the same arbitrator shall not be allowed, unless the grievances are related to the same incident and both parties agree. The arbitrator's decision shall not go beyond what is necessary for the interpretation and application of express provisions of this agreement. The arbitrator shall not substitute personal judgment for that of the parties in the exercise of rights granted or retained by this agreement.

- c. Excluded from arbitration are unadjusted grievances which question the exercise of rights set forth in Article III of this agreement entitled MANAGEMENT RIGHTS.
 - d. The cost of the arbitration shall be borne in its entirety by the losing party. For the purpose of complying with this provision, each arbitrator in each instance shall be requested to designate a losing party.
 - e. The decision of the arbitrator shall be final and binding upon the parties.
4. Nothing herein shall be construed as limiting the right of any employee having a grievance to discuss the matter informally with any appropriate member of the Highway, Equipment Maintenance, Solid Waste and Waste Water Divisions and having the grievance adjusted without the intervention of the Union, provided that the adjustment is not inconsistent with the terms of the agreement and that the Union has been given the opportunity to be present at such adjustment and to state its views.
5. Time limits as established in the grievance article may be extended by mutual agreement in writing by the parties.

ARTICLE XI SHOP STEWARDS

- 1. The Town of Merrimack recognizes two (2) Shop Stewards, one from Wastewater and one from Highway/Equipment Maintenance or Solid Waste Division.
- 2. The Stewards' responsibility is to assist an employee along with the supervisor in the resolution of grievances and misunderstandings; to try to resolve a grievance at the lowest possible level. If unsuccessful, the Union Representative is contacted and the grievance may be processed further.
- 3. A reasonable number of employees, who act as representatives of the Union, shall be

given a reasonable opportunity to meet with the Town during working hours and without loss of compensation or benefits.

ARTICLE XII ABSENCES

Bereavement Leave.

1. All full-time employees shall be granted paid leave in the event of the death of an immediate or extended member (See Definitions) of his or her family or the death of one other person that resides in the employee's household and that has been so identified by the employee in advance and in writing to the Department Head. The bereavement leave period shall be four consecutive calendar days and shall be used within 14 days of the date of the death.
2. Normally, employees will be expected to use bereavement leave immediately after notification of death as stated in paragraph 1 above. However, the Town Manager may approve a request, with concurrence of the Department Head, for use of the 4 consecutive calendar days of bereavement leave to be delayed up to six months after notification of death if, at the time of notification, the employee notifies the Town in writing of circumstances requiring delayed use of bereavement leave.
3. Time off sufficient to attend the funeral of a present or former town employee may also be granted.

Immediate Family

A relationship legally described as:

Spouse Son/Daughter-in-Law	Guardian	Parent/Step-parent
Child/Step-child	Brother/Sister Step-brother/sister	Parent-in-Law
Civil Union Partner	A relative currently domiciled in the employee's household	

Extended Family

A relationship legally described as:

Grandparent	Grandparent-in-Law
Brother/Sister-in-Law	Grandchild

Unpaid Leaves of Absence.

1. Regular employees with one year or more of continuous service may be granted an unpaid leave of absence for up to one year for such reasons as personal illness, pregnancy, or other compelling and urgent reasons. An unpaid leave of absence must be recommended in writing by the Director of Public Works and approved by the Town Manager. Employees granted a leave of absence shall not forfeit the benefits appurtenant to seniority upon reinstatement except as noted elsewhere in this agreement.
 - a. Employees absent for more than one year, or who do not respond to two certified letters over a period of thirty (30) days, may be deemed to have abandoned their jobs. Any employee who accepts employment or conducts a business while on leave of absence shall be immediately terminated unless such activities had received written approval in advance by the Director of Public Works and the Town Manager.
 - b. During any unpaid leave of absence covered by the town's disability insurance, the Town will pay the employee's (and dependents) health, life, and disability premiums for two months or for any FMLA period that is available to them, whichever is longer. Thereafter, the employee may keep these insurances in force by paying the premium to the Town in the last week of each month for the following month. Failure to pay on time shall be grounds for termination of the insurance.
 - c. During a leave of absence for an illness or injury covered by Workers Compensation, the Town shall pay its portion of the above premiums for the duration of the leave of absence.
 - d. No employee on an unpaid leave of absence, for any reason, shall continue to accrue vacation or sick leave during the absence. Continuation in the pension plan shall be governed by the rules and regulations of the pension plan.

Personal Time.

Personal Time may be granted by the department head or a designee to any employee who requests time off for personal reasons, up to a maximum of sixteen (16) hours per year. This leave must be requested in advance. Personal Time must be used by the end of

the fiscal year in which it was given.

Accrued personal leave balances of salaried/exempt employees will be charged only for full day absences.

Military Leave.

Military Leave shall be as prescribed by existing law.

Jury Duty.

An employee called as a juror shall be paid the difference between any fee received for jury duty and the amount of that employee's straight-time earnings (at the regular hourly rate) lost by reason of such jury duty. Satisfactory evidence of jury duty, to include time served, must be submitted through the Director of Public Works to the Finance Department to receive this pay. Employees called for jury service and excused from such duty for the day or days shall report to their regular work assignment as soon as possible after being excused.

Educational Incentive.

The Town recognizes the value of continuing education for its employees, and this program is designed to assist employees in obtaining advanced education that enhances their job performance and potential for advancement in the Town's government. The Tuition Assistance Program is dependent upon the level of funding each year, so availability of assistance may fluctuate significantly from year to year. To receive tuition assistance, employees must sign an agreement not to resign from Town employment for a period of one year from the course completion date. There are two types of assistance:

- a. Required Courses are courses which employees must complete to be able to do their current jobs. These courses are often certification courses, or other similar types of instruction without which employees either lack the skills or can't be allowed to do essential elements of their current jobs. Education of this type is defined as required by the Town, not as requested by the employee. Required courses are 100% paid by the Town, to include the cost of tuition, books, travel, and other related expenses. Attendance at a required course must be approved in advance by the Director of Public Works and the Town Manager or a designee.

Upon completion of such courses, employees must present a copy of the final grade report or a certificate of successful completion (if letter grades are not given) through the department head to the Town Manager or his designee for inclusion in the personnel file. Failure to successfully complete the course will require the employee to reimburse 100% of the Town's expenses, unless reimbursement is waived by the Town Manager for extenuating circumstances.

- b. Professional Development Courses are courses that can be related to the current job and will enhance the performance of it, but are not essential elements of the job description. This assistance is limited to 50% of the tuition at the chosen school or at the University of New Hampshire, whichever is the smaller amount. Employees must pay the tuition and complete the course with a grade of C (not C-) or better, then submit a copy of the tuition bill and the grade report through their department heads to the Town Manager or his designee to be reimbursed. Approval to enroll must be obtained in advance from the department head and the Town Manager, and submitted to the normal budget process. Cost of books, travel, or other related expenses are not reimbursed. Courses required for a degree, but unrelated to employees' town government duties, are not reimbursed. Priority of funds will be given to Required Courses.
- c. The Town will pay for membership fees to professional organizations directly related to the employees job, up to a maximum of one hundred fifty dollars per employee per year.

Sick Leave.

- a. Employees shall earn sick leave at the rate of 1.54 hours per week (80 hours per year). Sick leave shall accrue at this rate regardless of the number of hours actually worked in a week, except that no employee shall accrue sick leave during an unauthorized or unpaid absence. That portion of an applicable Employee's accrued sick leave balance that exceeds 240 hours at the end of any fiscal year (July 1 through June 30) will be purchased by the Town at the rate of 50% times the Employee's base hourly wage. The related payment will be made on or before the last pay day of the subsequent July.
- b. Sick leave shall be paid at the Employee's base hourly wage.
- c. To be eligible to use sick leave, Employees must notify the Department Head of

the impending absence at least 1 hour prior to the start of his or her shift.

- d. The Town shall not require medically documented evidence of the cause of sick leave until employees have been out of work for three consecutive shifts, except in cases where a frequent pattern of sick leave use is evident. In those cases, the town may demand documentation for any absence charged to sick leave.
- e. Upon separation from Town employment under favorable conditions, employees shall be paid at 50% of their base hourly wages for their accrued sick leave balances.
- f. Accrued sick leave balances of salaried/exempt employees will be charged only for full day absences.

Family Medical Leave.

It is understood by both parties that federal law, under the Family and Medical Leave Act, addresses many of the issues in this contract. If there are any conflicts, or any omissions, it is understood that the Town's FMLA policy shall control which is hereby incorporated by reference. The parties agree that the policy must comply with Federal law.

Maternity Leave.

The Town's Maternity Leave Policy shall apply to Employees in this unit.

ARTICLE XIII RETIREMENT

Full-time Employees shall be eligible for the following participation in Group I of the New Hampshire Retirement System (NHRS).

ARTICLE XIV GROUP INSURANCE

1. Health and Dental

- a. The Town will provide the Access Blue New England Site of Service HMO Plan (ABSOS20/40 1KDED RX10/20/45) with \$20 office co-pay and \$40 specialist

co-pay and deductibles of \$1,000 per member, per year and \$3,000 per family, per year with RX Plan R&M10/20/45 or comparable plan and Delta Dental or comparable plan.

- b. The Town shall pay 100% of the premiums for the HMO health insurance relating to an Employee's coverage and 100% of the premiums relating to the Employee's spouse and dependent children.
- c. The Town shall pay 90% of the premiums for the dental insurance relating to an Employee's coverage and 90% of the premiums relating to the Employee's spouse and dependent children and the employees shall pay 10% of the premiums.
- d. Employees shall be eligible for participation in the current Dental Plan and Access Blue New England Site of Service HMO Plan (ABSOS20/40 1KDED RX10/20/45) or, at the Town's option, in another Dental and HMO plan that provides significantly comparable coverage and Employee out-of-pocket costs.

2. Life Insurance

- a. Employees shall receive the following term life insurance coverage, and the Town shall pay 100% of the related premiums.

Employees Life and Accidental Death & Dismemberment:

Equal to base yearly salary on July 1 of the given fiscal year (rounded to nearest \$1, 000).

Spouse life:	\$ 10,000
Child life - 6 months and older:	\$ 5,000
Child life - under 6 months:	\$ 5,000

- b. The supplemental life insurance program that is currently available for full-time employee participation at the employee's own expense shall continue to be offered solely at the Town's option, so long as it remains obtainable from an insurance carrier.

3. Disability Insurance

- a. Employees shall receive short-term disability insurance coverage providing a weekly benefit equal to 70% of their effective weekly wages, up to a maximum of \$700.00 per week, for a 26-week period. This benefit shall be payable from the first day of a covered accident or the eighth day of a covered illness.
- b. The Town shall pay 100% of the related premiums.
- c. During a covered absence, an Employee shall be paid 100% of his or her effective weekly wage by the Town, and such payments shall be charged against the Employee's accrued sick leave balance until exhausted and then, if necessary, against his accrued vacation balance. Town payments shall be discontinued when both accrued leave balances have been exhausted. If an Employee delivers to the Finance Department prior to the exhaustion of his accrued sick leave a written request that his accrued vacation leave not be so utilized, Town payments shall be discontinued when his accrued sick leave balance has been exhausted. While the Town is making such payments to the Employee, all related disability benefit checks from the insurance carrier shall be endorsed to the Town and credited to the Employee's accrued leave balances.
- d. An Employee that becomes eligible for a weekly disability benefit must apply for that benefit.
- e. The Town and/or its disability insurance carrier shall have the right to request updates of medical information during a covered absence and to designate a physician for a related medical examination, for which the Town shall pay the cost.
- f. Any covered absence must be supported by a physician's statement that outlines the nature of the Employee's disability and that provides an estimated date for the Employee's return to full duty. Immediately upon an Employee's return to duty from a covered absence, he shall provide to the Town a physician's statement certifying as to the Employee's fitness for duty.
- g. During a covered absence, no Employee shall engage in any form of employment.

4. Workers Compensation

- a. Employees shall receive workers compensation insurance coverage as prescribed by, and to the extent required by, the laws of the State of New Hampshire.
- b. The Town shall pay 100% of the related premiums.
- c. During an approved absence during which an employee is receiving workers' compensation benefits, an employee's workers compensation benefits shall be augmented up to 100% of his or her base weekly net wage (gross base wage minus federal payroll taxes and New Hampshire Retirement System) by the Town through the use of accrued sick, then vacation and/or personal leave. While the Town is making such payments to the Employee, all related workers compensation benefit checks from the insurance carrier shall be endorsed to the Town. The Town agrees to credit the Employee's accrued leave balances in direct proportion to the workers compensation benefit checks received by the Town to the extent that the leave accounts were deducted at the rate of 100% prior to the determination of eligibility for workers compensation.
- d. If an employee wishes to forego Town payments and just receive workers compensation benefits during an absence which an employee is receiving workers' compensation benefits, they must notify the Town in writing. Employees making this election will be placed on unpaid leave and will need to make arrangements with the Town to pay their portion of insurance premiums and any other payments normally deducted from their paychecks. Unpaid leave begins effective on the date the Town is notified in writing and will continue through the remainder of the approved absence.
- e. An Employee that becomes eligible for a workers compensation benefit must apply for that benefit.
- f. The Town and/or its workers compensation insurance carrier shall have the right to request updates of medical information during a covered absence and to designate a physician for a related medical examination, for which the Town shall pay the cost.
- g. Any covered absence must be supported by a physician's statement that outlines the nature of the Employee's disability and that provides an estimated date for the Employee's return to full duty. Immediately upon an Employee's return to duty

from a covered absence, he shall provide to the Town a physician's statement certifying as to the Employee's fitness for duty.

- h. During a covered absence, no Employee shall engage in any form of employment.

5. *Unemployment Compensation*

- a. Employees shall receive unemployment compensation insurance coverage as prescribed by, and to the extent required by, the laws of the State of New Hampshire.
 - b. The Town shall pay 100% of the related premiums.
6. During any paid absence of more than 30 calendar days, except one covered by workers compensation insurance, the Town will pay the Employee's group insurance premiums for their available FMLA period or for as long as the employee remains in paid status by supplementing their short-term disability benefits through the use of their paid leave accounts. Thereafter, the Employee may keep the insurance coverage in force by paying to the Town the related premiums for each month by the last day of the preceding month. An Employee's failure to pay premiums on a timely basis shall be sufficient grounds for the termination of insurance coverage. During any absence covered by workers compensation insurance, the Town will continue to pay its portion of the Employee's group insurance premiums
7. Any questions or disputes concerning benefits paid by the insurance policies or plans described in this section shall be resolved in accordance with the terms and conditions set forth in said policies or plans and shall not be subject to the grievance procedure included in this Agreement. The failure of any insurance carrier to provide any benefit for which it has contracted or for which it is obligated shall result in no liability to the Town, nor shall such failure be considered a breach by the Town of any obligation undertaken by this Agreement. Nothing in this Agreement shall be so construed as to relieve any insurance carrier from any liability that it may have to the Town, to any Employee, or to any beneficiary of an Employee.
8. The uninsured portion of ambulance fees billed by the Town of Merrimack Fire and Rescue Department shall be waived for a patient who, at the time of service, was an employee covered under this Collective Bargaining Agreement: Said waiver shall not extend to members of an eligible patient's family.

ARTICLE XV WAGES

1. Employees shall be compensated in accordance with negotiated wage scales shown in Appendix A-1.
2. Those employees whose pay rate falls above the established wage scale shall not receive a wage adjustment until such a time as their wage falls within the established wage scale.
3. Effective July 1, 2024, all wages shall be paid in accordance with the 7/1/2024 schedule attached to this contract as "Appendix A-1" (Wage Scales). Effective July 1, 2025, all wages shall be paid in accordance with the 7/1/2025 schedule as shown in "Appendix A-1." Effective July 1, 2026, all wages shall be paid in accordance with the 7/1/2026 schedule as shown in "Appendix A-1."
4. All raises shall be effective as of the first full pay period in July in each year of this contract, for the duration of this contract.
5. The Union agrees that the Town may convert to bi-weekly payroll once all other Unions have agreed to convert to bi-weekly pay. Management shall have the sole discretion to place new hires in the scale at a wage commensurate with the new employee's skill and relevant experience.
6. **Performance Evaluation and Merit Pay Plan.** In addition to the annual wage increase in Appendix A-1 Wage Scales, eligible employees shall receive a step increase annually according to the results of the employee evaluation. Steps shall be granted pursuant to the Performance Evaluation and Merit Pay Plan set forth in Appendix A. Individuals shall be evaluated in the month of May each year, so that any approved merit increases go into effect July 1 of that year.
7. The evaluation process shall be a rating system where points are distributed based on a level of performance. The Town shall utilize the Evaluation form attached as Appendix B.
8. **Severance Pay.** In the event of involuntary terminations (other than terminations for cause) of a unit member who has been employed by the town for more than three consecutive years from the hire date, that member shall receive the following:
 - a. All accrued vacation hours shall be paid at the rate of 1 X base hourly wage/salary X vacation hours.
 - b. All accrued sick leave hours shall be paid at the rate of .50 X base hourly wage/salary X sick leave hours.
 - c. The floating holiday, if not already taken that year, shall be paid at the rate of 8 hours X base hourly wage/salary.

- d. Unused personal time shall be paid at the rate of 1 X base hourly wage/salary X personal time hours.
 - e. One week (forty hours) of the base wage/salary shall be paid for every two years of town service, to a maximum of eight weeks of pay.
If a termination is for cause, an employee shall only receive payment for any accrued vacation time.
9. Pagers/Cell Phones. A wastewater employee will be paid two hours at 1.0 times their base hourly rate for each 24-hour period that the employee is required to be on call. Those foreman in other divisions that are designated to carry a cell phone for on-call purposes, shall receive one hour of additional base pay for each 24 hour period that the employee is required to have the cell phone on for on-call purposes. Employees shall be paid an extra 2 hours at 1.0 times their base hourly rate for each observed Holiday (24-hour period) under Article VII Holidays that the employee is required to be on-call.

ARTICLE XVI BOOT/CLOTHING/UNIFORMS

1. The Town of Merrimack shall annually provide a Boot Allowance of Three Hundred dollars (\$300.00) to all employees covered. The following positions shall be excluded from the boot allowance:

Clerk Typist II/Dispatcher
Laboratory Manager
Secretary

2. If safety glasses are required, they will be furnished or protective coverings will be provided in lieu of prescription safety glasses. The Town shall provide a reimbursement up to \$125.00 for approved prescription safety glasses once per eligible employee per 3 year period beginning on July 2022 (ie. July 2022, July 2025, July 2028, etc.). Employees hired during a 3 year period that the prescription safety glasses reimbursement is available shall be eligible for the reimbursement. The following positions shall be excluded from the prescription safety glasses reimbursement:

Clerk Typist II/Dispatcher
Secretary
Secretary/Scale Operator

In addition, during the particular fiscal year within the 3 year period that an eligible

employee requests the prescription safety glasses reimbursement, that employee shall first purchase at least one pair of safety footwear, and then may receive an additional reimbursement equal to the balance of that fiscal year boot allowance toward the purchase prescription safety glasses.

Employees wishing to be reimbursed for prescription safety glasses purchased within a given fiscal year shall submit an itemized receipt to the division head no later than July 7th of the next fiscal year.

3. The Town of Merrimack shall provide a “uniform service” to each employee covered by this collective bargaining agreement. While on duty, employees receiving this ‘uniform service’ shall wear such uniforms as appropriate.
 - a. Those members who work in job functions which make it inappropriate to wear a uniform of the type provided by the Town as part of the Uniform service, shall receive a clothing allowance of \$255.00 in lieu of the uniform service. The department head shall establish and maintain a list of those positions which receive a clothing allowance in lieu of the uniform service.

ARTICLE XVII LABOR MANAGEMENT ADVISORY COMMITTEE

1. The Town and the Union, desiring to effectively maintain a stable labor-management relationship and avoid controversy in the future, have agreed to establish a Labor-Management Committee.
2. The purpose of this committee is to discuss, explore, and study problems referred to it by the parties to this agreement.
3. To provide for frank and open discussions, the committee shall have no authority to change, delete, or modify any of the terms of the existing agreement or to settle or discuss grievances. Discussions will be of an overall safety, future projects, informational topics type agenda.
4. The committee shall consist of the Director of Public Works and three (3) representatives of the bargaining unit.

ARTICLE XVIII SEPARABILITY AND SAVINGS

If any provision of this agreement is subsequently declared by legislative or judicial authority to be unlawful, unenforceable, or not in accordance with applicable statutes, laws, ordinances and regulations of the United States of America and the State of New Hampshire, all other provisions of this agreement shall remain in full force and effect for the duration of this agreement and the parties shall meet as soon as possible to agree on a substitute provision. However, if parties are unable to agree within thirty (30) days following commencement of the initial meeting, then the matter shall be postponed until contract negotiations are reopened.

ARTICLE XIX ENTIRE AGREEMENT

1. The parties acknowledge that during the negotiations which resulted in this agreement, each had the unlimited right and opportunity to make demands and proposals with respect to any subject or matter not removed by law from the area of collective bargaining, and that the understandings and agreements arrived at by the parties after the exercise of that right and opportunity are set forth in this agreement.

1. Therefore, the Town and the Union for the duration of this agreement, each voluntarily and unqualifiedly waives the right, and each agrees that the other shall not be obligated to bargain collectively with respect to any subject or matter referred to, or covered in this agreement, or with respect to any subject or matter not specifically referred to, or covered in this agreement, even though such subjects or matters may not have been within the knowledge or contemplation of either or both parties at the time they negotiated or signed this agreement. This agreement may only be amended during its term by the parties' mutual agreement, in writing.

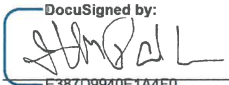
2. This agreement supersedes and cancels all prior practices and agreements, whether written or oral, unless expressly stated to the contrary herein, and together with any "letters of understanding" executed concurrently (or after) with the agreement constitutes the complete and entire agreement between the parties, and concludes collective bargaining (except as provided for in the grievance procedure) for its term.

ARTICLE XX DURATION OF AGREEMENT

1. This agreement shall be effective as of July 1, 2024 and shall be in full force and effect, as amended, through June 30, 2027.
2. It shall be automatically renewed from year to year thereafter unless either party shall notify the other in writing one hundred and fifty (150) days prior to the anniversary date that it desires to modify this agreement. In the event that such notice is given, negotiations shall begin not later than one hundred and twenty (120) days prior to the anniversary date. Any period between the expiration of this agreement and the effective date of its replacement shall be governed by the laws of the State of New Hampshire.
3. It is agreed that the terms of this agreement 2024 – 2027 shall be placed on the Town Warrant as a separate warrant article.

Signed this 22 day of MAY 2024.

FOR THE UNION:


DocuSigned by:

E3B7D9980E1A4FD...
Jeffrey Padellaro, Principal Officer
Teamsters Local 633

DocuSigned by:


905D3A114986430...
Derek Connell

DocuSigned by:

50F8F75E1232409...
Chris Ciardelli

DocuSigned by:

88DAE087BE56452...
William R. Cahill, Jr., Esq.
Business Agent, Local 633

FOR THE TOWN OF MERRIMACK


Paul T. Micali
Town Manager


Sharon Marunicz
Human Resources Director

Appendix A - Performance Evaluation and Merit Pay Plan

The Employee Performance Appraisal program shall be used for evaluating the level of success of the employees' on-the-job performance. Employees will be provided a copy of all completed Employee Performance Appraisal forms. Employees who wish to challenge their Performance Appraisal may do so through the grievance procedure up to the Town Manager Step with the decision of the Town Manager being final and binding upon the parties.

The Town shall evaluate employees using the Town's approved Employee Performance Appraisal forms (attached at Appendix B).

In addition to the wage increases shown in the pay scales in Appendix A, regular employees in good standing who have also met the required time in service in their current position (except trial period employees and employees hired, rehired, or promoted after January 1st of any given year, as outlined more fully below) are eligible to receive a step increase if approved by the Town Manager/Designee based upon successful goal accomplishments and level of performance as evidenced by the annual Employee Performance Appraisal. Trial period employees and employees hired, rehired or promoted after January 1st of any given year are eligible for a step increase upon successful completion of the trial period, but shall not be eligible for another step increase until the first July after they have completed one year of service in their position.

The effective date for any approved merit/step increase shall be the Sunday within the first full pay week in July.

Rating Criteria –

- Level 5 - EXCELLENCE - Consistently Exceeds Job Requirements
- Level 4 - EXCEEDS EXPECTATIONS - Meets and Usually Exceeds Job Requirements
- Level 3 - SUCCESS - Consistently Meets Job Requirements
- Level 2 - NEEDS IMPROVEMENT - Inconsistent in Meeting Job Requirements
- Level 1 - UNSATISFACTORY - Frequently Does Not Meet Job Requirements

Definitions of ratings also appear on the evaluation forms in order to guide supervisors in choosing the appropriate rating for each category being evaluated.

Steps 1-6: Upon approval of the Town Manager/Designee, each year, employees who (i) earn an overall rating of "Success" or above on their annual Performance Appraisal, (ii) do not have any categories rated as "Needs Improvement" on their annual Performance Appraisal, and (iii) have received no discipline within the last year shall be eligible to move up 1 step until they reach step 6.

Steps 7-8: In order to earn a step increase from Step 6 to Step 7 or from Step 7 to Step 8, employees must (i) earn an overall rating of "Exceeds Expectations" or "Excellence", (ii) not

have any categories rated as “Needs Improvement” on their annual Performance Appraisal, and (iii) have received no discipline within the last 2 years.

Steps 9-10: In order to earn a step increase from Step 8 to Step 9 or from Step 9 to Step 10, employees must (i) earn an overall rating of “Excellence” on their annual Performance Appraisal, (ii) not have any categories rated as “Needs Improvement” on their annual Performance Appraisal, and (iii) have received no discipline within the last 3 years.

Hiring/Promotion Criteria

Except as specifically justified by the department head and approved by the Town Manager/Designee, newly hired or promoted employees may be placed at up to Step 6 of the Grade for the position they are hired or promoted into. Employees promoted into a higher Grade shall be placed at a step that provides at least a 5% wage increase and will be eligible for a step increase following successful completion of the trial period pursuant to the criteria and process outlined above.

Appendix A-1 – WAGE SCALES

2024-25										
3% plus wage adjustment	step 1	2	3	4	5	6	7	8	9	10
Chief Operator	35.40	36.30	37.23	38.19	39.17	40.17	41.20	42.26	43.34	44.45
Asstistant Chief Operator	34.90	35.80	36.71	37.66	38.62	39.61	40.63	41.67	42.74	43.83
Industrial Pretreat. Manager	34.90	35.80	36.71	37.66	38.62	39.61	40.63	41.67	42.74	43.83
Lab Manager	34.79	35.68	36.59	37.53	38.49	39.48	40.49	41.53	42.59	43.69
Maintenace Manager	34.90	35.80	36.71	37.66	38.62	39.61	40.63	41.67	42.74	43.83
Equipment Maintenance Foreman	30.77	31.56	32.37	33.20	34.05	34.92	35.82	36.74	37.68	38.65
Stormwater Foreman	31.39	32.20	33.03	33.87	34.74	35.63	36.55	37.48	38.44	39.43
Secretary Scale Operator	20.99	21.52	22.08	22.64	23.22	23.82	24.43	25.06	25.70	26.36
Secretary	22.43	23.01	23.60	24.20	24.82	25.46	26.11	26.78	27.47	28.17
Solid Waste Foreman	30.00	30.76	31.55	32.36	33.19	34.04	34.92	35.81	36.73	37.67
Road & Bridges Foreman	32.01	32.83	33.68	34.54	35.42	36.33	37.26	38.22	39.20	40.21
Construction & Highway Foreman	32.01	32.83	33.68	34.54	35.42	36.33	37.26	38.22	39.20	40.21
Parks & Recreation Foreman	32.01	32.83	33.68	34.54	35.42	36.33	37.26	38.22	39.20	40.21
Asst. Mainenace Manager	28.53	29.26	30.01	30.78	31.57	32.38	33.21	34.06	34.94	35.83
2025-26										
3% plus wage adjustment	step 1	2	3	4	5	6	7	8	9	10
Chief Operator	36.86	37.80	38.77	39.76	40.78	41.83	42.90	44.00	45.13	46.29
Asstistant Chief Operator	36.35	37.28	38.23	39.21	40.22	41.25	42.31	43.39	44.51	45.65
Industrial Pretreat. Manager	36.35	37.28	38.23	39.21	40.22	41.25	42.31	43.39	44.51	45.65
Lab Manager	36.23	37.16	38.11	39.09	40.09	41.12	42.17	43.25	44.36	45.50
Maintenace Manager	36.35	37.28	38.23	39.21	40.22	41.25	42.31	43.39	44.51	45.65
Equipment Maintenance Foreman	32.09	32.92	33.76	34.63	35.51	36.42	37.36	38.32	39.30	40.31
Stormwater Foreman	32.73	33.57	34.43	35.32	36.22	37.15	38.10	39.08	40.08	41.11
Secretary Scale Operator	22.01	22.58	23.16	23.75	24.36	24.99	25.63	26.28	26.96	27.65
Secretary	23.50	24.10	24.72	25.36	26.01	26.67	27.36	28.06	28.78	29.52
Solid Waste Foreman	31.29	32.10	32.92	33.76	34.63	35.52	36.43	37.36	38.32	39.30
Road & Bridges Foreman	33.37	34.23	35.10	36.00	36.93	37.87	38.85	39.84	40.86	41.91
Construction & Highway Foreman	33.37	34.23	35.10	36.00	36.93	37.87	38.85	39.84	40.86	41.91
Parks & Recreation Foreman	33.37	34.23	35.10	36.00	36.93	37.87	38.85	39.84	40.86	41.91
Asst. Mainenace Manager	29.79	30.55	31.33	32.14	32.96	33.81	34.67	35.56	36.47	37.41
2026-27										
3%	step 1	2	3	4	5	6	7	8	9	10
Chief Operator	37.96	38.93	39.93	40.96	42.01	43.08	44.19	45.32	46.48	47.68
Asstistant Chief Operator	37.44	38.40	39.38	40.39	41.43	42.49	43.58	44.70	45.84	47.02
Industrial Pretreat. Manager	37.44	38.40	39.38	40.39	41.43	42.49	43.58	44.70	45.84	47.02
Lab Manager	37.31	38.27	39.25	40.26	41.29	42.35	43.44	44.55	45.69	46.86
Maintenace Manager	37.44	38.40	39.38	40.39	41.43	42.49	43.58	44.70	45.84	47.02
Equipment Maintenance Foreman	33.06	33.90	34.77	35.66	36.58	37.52	38.48	39.47	40.48	41.52
Stormwater Foreman	33.72	34.58	35.47	36.38	37.31	38.27	39.25	40.25	41.29	42.35
Secretary Scale Operator	22.67	23.26	23.85	24.46	25.09	25.73	26.39	27.07	27.77	28.48
Secretary	24.21	24.83	25.46	26.12	26.79	27.47	28.18	28.90	29.64	30.40
Solid Waste Foreman	32.23	33.06	33.91	34.78	35.67	36.58	37.52	38.48	39.47	40.48
Road & Bridges Foreman	34.37	35.25	36.16	37.09	38.04	39.01	40.01	41.04	42.09	43.17
Construction & Highway Foreman	34.37	35.25	36.16	37.09	38.04	39.01	40.01	41.04	42.09	43.17
Parks & Recreation Foreman	34.37	35.25	36.16	37.09	38.04	39.01	40.01	41.04	42.09	43.17
Asst. Mainenace Manager	30.68	31.47	32.27	33.10	33.95	34.82	35.71	36.63	37.57	38.53

APPENDIX B – EVALUATION

TOWN OF MERRIMACK, NEW HAMPSHIRE EMPLOYEE PERFORMANCE APPRAISAL

Part I – Administrative Data

a) Name (Last, first, middle initial)	b) Anniversary date
c) Department	d) Division
e) Type of appraisal Mid Year <input type="checkbox"/> Anniversary <input type="checkbox"/> Probationary <input type="checkbox"/> Special (reason):	
f) Period of report (dates) From: _____ Through: _____	g) Number of months rater supervised this person during this period:

Part II – Job Description

a) Employee's job title:	b) Years/months worked in this position:
--------------------------	--

Brief description of principal duties and scope (include, as appropriate, management and accountability for people, equipment, facilities, dollars). List major goals if appropriate.

Part III – Performance Appraisal

Instructions: Mark only one block in each category. Any rating of “**Excellence**” or “**Exceeds Expectations**” REQUIRES supervisor comment and at least two examples of how the employee exceeded expectations in the rated category. Any rating of “**Needs Improvement**” REQUIRES specific comments, including how the employee fell below expectations in the rated category and what the employee can do to receive a successful rating. Comments are optional for “**Success**” ratings, but are encouraged.

Rating Criteria –

- Level 5 - EXCELLENCE - Consistently Exceeds Job Requirements
- Level 4 - EXCEEDS EXPECTATIONS - Meets and Usually Exceeds Job Requirements
- Level 3 - SUCCESS - Consistently Meets Job Requirements
- Level 2 - NEEDS IMPROVEMENT - Inconsistent in Meeting Job Requirements
- Level 1 - UNSATISFACTORY - Frequently Does Not Meet Job Requirements

<p>a) ATTENDANCE:</p> <ul style="list-style-type: none"> – Present for work – Arrived / departed on time – Returned from breaks on time – Timely notification of absences <p> Level 5 Level 4 Level 3 Level 2 Level 1 <input type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/> </p>	Comments:
<p>b) DEPENDABILITY:</p> <ul style="list-style-type: none"> – Could be found at work station – Plans work -- Stuck to the job – Did job on own, minimal supervision -- Self-motivated <p> Level 5 Level 4 Level 3 Level 2 Level 1 <input type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/> </p>	Comments:
<p>c) QUALITY OF WORK:</p> <ul style="list-style-type: none"> – Planned work and met deadlines – Accurate results – Neatly done – Thoroughly done -- Professional work product 	Comments:

<p>-- If applicable, ability to effectively supervise direct reports to achieve desired job expectations.</p> <p>Level 5 Level 4 Level 3 Level 2 Level 1 <input type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/></p>	
<p>d) ATTITUDE AND CUSTOMER SERVICE:</p> <ul style="list-style-type: none"> - Prioritized customer service/ served the public - Interested in what is going on - Helps co-workers (cooperation) - Acted on supervisor's requests - Tactful, considerate, helpful -- Concerned about safety for self and others <p>Level 5 Level 4 Level 3 Level 2 Level 1 <input type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/></p>	<p>Comments:</p>
<p>e) TECHNICAL EXPERTISE:</p> <ul style="list-style-type: none"> - Demonstrated knowledge of the principles, theories, methods and techniques pertinent to discharging the duties of position - Used knowledge base effectively and made sound logical decisions based on knowledge -- Applied new information quickly - Kept technical skills current <p>Level 5 Level 4 Level 3 Level 2 Level 1 <input type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/></p>	<p>Comments:</p>
<p>f) ADAPTABILITY /TEAMWORK:</p> <ul style="list-style-type: none"> - Learned the needed skills - Adjusted to the unexpected -- Strived for team results -- Gained cooperation from others -- Worked well with other departments -- Provided requested information and assistance in a timely manner <p>Level 5 Level 4 Level 3 Level 2 Level 1 <input type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/></p>	<p>Comments:</p>
<p>g) COMMUNICATION:</p> <ul style="list-style-type: none"> - Communicated well both orally and in writing - Shared information and concerns in a professional manner -- Participated in problem solving -- Shares important information/knowledge - Listens to others <p>Level 5 Level 4 Level 3 Level 2 Level 1 <input type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/></p>	<p>Comments:</p>
<p>h) TAKING INITIATIVE:</p> <ul style="list-style-type: none"> -- Demonstrated enthusiasm and persistence -- Pursued personal training opportunities -- Anticipated and meets team needs -- Worked with little direction -- Made things happen and was results-oriented. -- Developed, suggested, and/or used improved approaches to work as appropriate <p>Level 5 Level 4 Level 3 Level 2 Level 1 <input type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/></p>	<p>Comments:</p>

<p>i) LEADERSHIP / CONFIDENCE:</p> <ul style="list-style-type: none"> - Made decisions - Planned and organized tasks - Could teach/has taught skills to others - Achieved compliance with standards -- Takes opportunity to mentor new employees <p>Level 5 Level 4 Level 3 Level 2 Level 1</p> <p><input type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/></p>	<p>Comments:</p>
<p>j) GOAL ATTAINMENT:</p> <ul style="list-style-type: none"> - Set challenging but achievable goals for self and any subordinates - Action supported town goals (a <i>team player</i>) - Support of co-workers' goals - Met the goals <p>Level 5 Level 4 Level 3 Level 2 Level 1</p> <p><input type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/></p>	<p>Comments:</p>

Performance Level Guidelines :

5 - EXCELLENCE - Consistently Exceeds Job Requirements –

Consistently exceeds the normal expectations for the position; exceeds expected criteria for quality, quantity and timeliness of work; consistently exceeds goals and objectives; achieves results beyond those expected for the position. Performance is noticeably better than required and duties and responsibilities are consistently exceeded.

4- EXCEEDS EXPECTATIONS - Meets and Usually Exceeds Job Requirements –

Consistently performs all duties of the position in a fully-capable manner and usually exceeds expectation; meets or exceeds all expected criteria for quality, quantity and timeliness of work, including meeting goals and objectives. Performance is usually better than required, and duties and responsibilities are well met and usually exceeded.

3 - SUCCESS - Consistently Meets Job Requirements –

Performs duties in a capable manner; meets most goals and objectives; need for supervision is as expected. Does not generally go above and beyond expectation, but performance is satisfactory and is at an acceptable level.

2 - NEEDS IMPROVEMENT - Inconsistent in Meeting Job Requirements –

Inconsistently meets expectations and performs duties in a capable manner; meets some goals and objectives but requires improvement in quality, quantity and timeliness of work to achieve overall satisfactory performance; requires more supervision than expected for assignments. Performance is inconsistent, and duties and responsibilities are marginally met.

1 - UNSATISFACTORY - Frequently Does Not Meet Job Requirements –

Unacceptable performance suggesting lack of willingness and/or ability to perform the requirements of the position. Performance needs to improve significantly. Requires excessive supervision. Performance is clearly below an acceptable level, and duties and responsibilities are not met in an acceptable manner.

Part IV – Overall Performance

a) Overall Performance:

EXCELLENCE

47 - 50

EXCEEDS EXECTIONS

35 - 46

SUCCESS

29 - 34

NEEDS IMPROVEMENT

26 - 28

UNSATISFACTORY

below 25

Part V - Authentication

a) Rating Supervisor's Name & Title:

b) Signature / Date:

(Name)

(Title)

Signature

____ / ____ / ____
Date

Rating Supervisor's General Comments on Performance and Potential:

c) Intermediate Reviewer's Name and Title (Optional)

d) Intermediate Reviewer's Signature:

(Name)

(Title)

Signature

Date

e) Intermediate Reviewer Optional Comments:

f) Senior Reviewer Name (Department Head, Town Manager, or Designee)

g) Senior Reviewer's Signature:

(Name)

(Title)

Signature

____ / ____ / ____
Date

h) Senior Reviewer Optional Comments:

Part VI – Goals and Recommendations for Continued Development

a) Employee Goals for the Next Year (list at least 2):

h) Recommendations for Continued Development:

This employee should pursue the following schooling, training, or experience (list at least 1):

Part VII – Employee Certification

I understand that my signature does not constitute agreement or disagreement with this appraisal. I have seen this appraisal completed through Part VI.

Employee's signature _____ / / _____
(Signature) Date

Employee's comments (optional; additional pages may be used.)

I do not wish to comment Comments follow

HUMAN RESOURCES OFFICE USE ONLY

a) Reviewed for completeness and placed in personnel file: _____ / / _____
(initials) (date)

b) Copies sent to Dept. Head and to Employee: _____ / / _____
(initials) (date)

c) Qualifies for Step: Yes No HR Initials: _____
